

QUANTITATIVE MODEL FOR DETERMINING INCENTIVE/DISINCENTIVE AMOUNTS THROUGH SCHEDULE SIMULATIONS

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ABSTRACT

One groundbreaking way of expediting any construction is to offer contractors a monetary incentive. To be effective, the incentive amount should be larger than the contractor's additional cost (CAC) for expediting construction time. Yet, estimating the CAC poses a major challenge because contractors are reluctant to disclose their profit information. This study introduces a quantitative model that estimates realistic CACs through schedule simulations on four different resource usage levels. An innovative and reliable tool called Construction Analysis for Pavement Rehabilitation Strategies (*CA4PRS*) was used for the simulation. Using *CA4PRS*, a set of contractors' time-cost tradeoff data was created and a linear regression analysis was performed to predict the CAC growth rate and to analyze how this interacts with the agency's specified schedule goal. The robustness of the proposed model was also validated through a case study. This model can assist decision-makers to make better decisions when estimating optimal incentive amounts.

1 INTRODUCTION

1.1 Paradigm Change in Highway Infrastructure Construction

The nation's aging transportation infrastructure in recent years has created an urgent challenge that state transportation agencies must address immediately: how to effectively renew badly deteriorated infrastructure systems while minimizing traffic inconvenience to the traveling public during lane closures for construction. As a partial response to this challenge, the Obama administration's economic stimulus package included specific funding (about \$80 billion) targeted for extensive transportation infrastructure rehabilitation and rebuilding projects (US News & World Report 2009). Moreover, 'improving transportation infrastructure' has been identified as one of the fourteen *grand challenges for engineering in the 21st century* by the National Academy of Engineering (NAE 2009).

From 1999 to 2001, approximately 30 percent of the highway construction projects in the United States were undertaken in urban areas (WisDOT 2004). The typical traffic disruptions incurred by these urban highway construction projects cause major inconvenience to the traveling public and commercial enterprises that rely on the roadways.

In responding to this growing challenge, many state highway agencies (SHAs) have changed their focus from development and construction of new facilities to maintenance and renewal of existing facilities (Herbsman et al. 1995). Research has shown that the traveling public and affected businesses show a willingness to pay higher construction costs when they anticipate that shortened construction schedule will mitigate their overall inconvenience (Choi et al. 2009).

1.2 Incentives/Disincentives for Achieving Early Project Completion

To carry out transportation infrastructure improvements, State Highway Agencies (SHAs) have to close portions of highways while minimizing the impact of the necessary traffic changes on the traveling public and area businesses during the construction period. These apparently conflicting requirements demonstrate the challenge that SHAs face: innovative contracting strategies that can both reduce construction duration and lessen unfavorable traffic impact to the traveling public and commercial enterprises that rely on these roadways.

One innovative way of reducing construction duration is to offer contractors an early completion incentive bonus that can motivate them to apply their ingenuity to completing projects early (Christiansen 1987, Jaraiedi et al. 1993). Incentive/disincentive (I/D) contracting has become one of agencies' favored alternative strategies for motivating contractors to fulfill the public's expectation that projects will be completed early. Time-based I/D provisions are one of the most widely used strategies for reducing construction time preferred by SHAs and contractors alike because they can establish win-win solutions for both parties (Ibarra et al. 2002). Adopting these I/D provisions can help agencies save on road-user delay costs by cutting construction time, while contractors can increase their profits by receiving an incentive bonus.

1.3 Schedule Simulations for Building Baseline Schedule Data

Construction Analysis for Pavement Rehabilitation Strategies (*CA4PRS*) was developed in 1999 under the Federal Highway Administration (FHWA) pooled research fund with a multistate consortium (California, Minnesota, Texas, and Washington) to help contractors and developers analyze schedules, costs, and work zone traffic impacts (Figure 1). The software has three main functions to estimate schedule, cost, and work zone. *CA4PRS*'s schedule analysis estimates the duration of highway rehabilitation project in terms of total number of closures (Lee and Ibbs 2005). *CA4PRS*'s work zone analysis quantifies the impact of construction work zone closures on the traveling public in terms of road user cost and time spent in queue (Lee et al. 2008).

CA4PRS has been widely used in California and in four other states. Validation studies on several major highway rehabilitation projects in states including California, Washington, and Minnesota proved the scheduling reliability and accuracy of the software (Lee et al. 2008). As a result, there has been nationally growing acceptance of the program, including recent arrangement by FHWA to provide free group licenses for all fifty states.

In this research, *CA4PRS* generated the baseline schedule data to quantify the level of contractors' additional cost growth for using additional resources. It was assumed that the simulation using *CA4PRS* would provide reliable baseline schedule data because it was validated by numerous highway renewal projects. It was specifically used to estimate,

- How many closures (days) the project would take; and
- How many closures (days) a contractor can reasonably eliminate under four given resource levels.

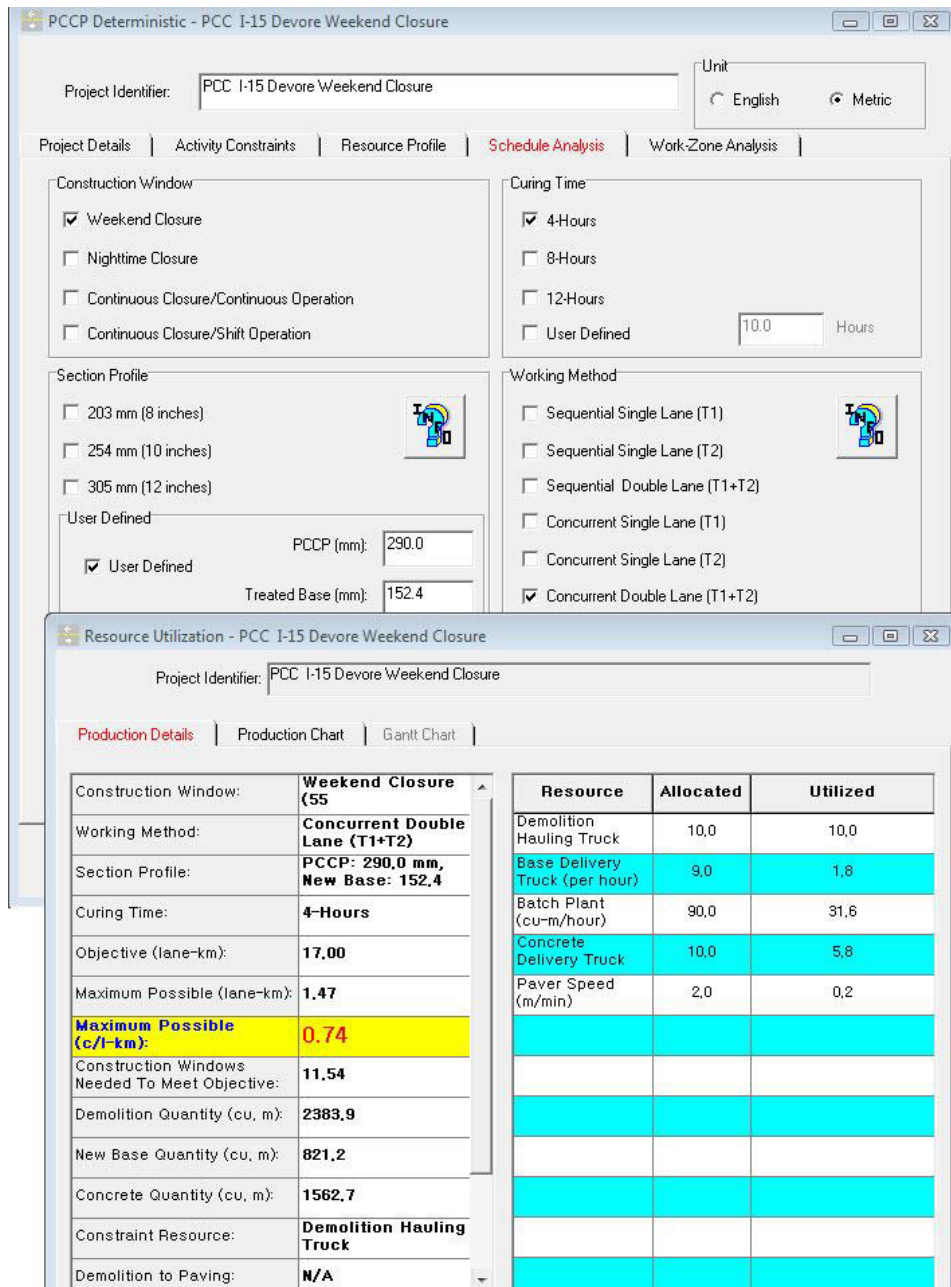


Figure 1: Input and output screen example of the CA4PRS schedule simulation

2 RESEARCH SCOPE AND METHODS

To properly encourage contractors to complete projects earlier, incentive fees paid should be larger than increases in the contractor’s additional costs for expediting construction, which are defined as *the lower bound* in this study. If the incentive amount is smaller than the contractor’s additional cost (CAC), this will not only keep competitive contractors from submitting a bid, it could also create a “winner’s curse” for small-scale contractors. In addition, to be economically valid, incentive fees should be less than a por-

tion of the decrease in total time savings to road users and the agency, defined as *the upper bound* in this study. Therefore, incentive fees should satisfy the following relationship:

$$CAC \leq I/D \leq \text{Discounted total savings to road users and the contracting agency} \quad (1)$$

A contracting agency that wants to use the I/D contracting method must first determine the monetary value of the time saved by an earlier project delivery. Most SHAs have well-developed methods to establish the I/D upper bound of Equation (1) (Sillars and Riedl 2007). However, estimating the level of contractors' additional cost growth in exchange for shortened construction times is extremely difficult largely because such data is nonexistent. This is due to the fact that contractors are reluctant to disclose data that contains information about their profits, and moreover, it is extremely difficult for a contracting agency to keep track of information about individual contractors' additional cost growth. Even though few researchers reported that they obtained contractors' final construction cost data in an attempt to estimate the level of CAC commitments, the final cost was most likely to be the final cost paid at the end of construction, which includes increases to the original contract bid amount due to contract change orders issued during construction (Shr and Chen 2003).

To overcome the limitation stemming from the absence of methods for establishing the I/D lower bound, this study proposes a new approach to quantify the realistic amount of the lower bound, which can effectively motivate contractors to pursue accelerated construction. Using the schedule simulation function of *CA4PRS*, a data set of the contractors' time-cost tradeoff was created on four different resource usage levels. *CA4PRS* was selected for the simulation because its schedule simulation is based on contractors' actual production performance data—the simulation results have been tested and validated on numerous highway rehabilitation projects throughout California. A linear regression analysis was then performed to predict the contractors' additional cost growth rate and its impact on the agency's specified schedule goal.

It is assumed that a contractor will need to use additional resources in an I/D contract if it is planned well to provide sufficient motivation. By this reasoning, four different resource usage levels were considered to quantify the contractors' additional cost growth rates in the following procedures:

1. Identify critical factors affecting rehabilitation production performance;
2. Perform schedule estimates using *CA4PRS* simulation with four different resource usage levels (Table 1);
3. Determine the unit price (\$/hour) of all resources used;
4. Calculate contractors' additional costs using Equation (2);
5. Quantify the interaction between contractors' additional cost growth rates and specified schedule compression rates (Table 2);
6. Draw a scatter plot of contractors' additional cost growth rates over schedule compression rates to confirm that the regression data is fit into a quadratic shape;
7. Conduct a linear regression analysis to determine coefficients (β_0 , β_1 , and β_2);
8. Derive a quadratic equation to reflect contractors additional cost growth as a function of the schedule compression the agency sets;
9. Develop a final quantifying equation by plugging the coefficients into the quadratic equation developed in Step 8; and
10. Conduct a case study to check the robustness of the equation in predicting the actual values of incentive/disincentive amounts.

3 CONTRACTOR'S SCHEDULE COMPRESSION VERSUS RESOURCES

Table 1 shows the result of the *CA4PRS* schedule simulation. Because construction strategies, cross-section design, construction window, and contractor's resource constraints turned out to be four most im-

portant factors directly affecting rehabilitation production (Lee and Ibbs 2005), these four factors were taken into account in the schedule simulations using *CA4PRS*. Each strategy shown in Table 1 is based on actual I/D projects where project scope (lane-miles to be rebuilt) and project size (original contract amount) were similar.

Table 1: CA4PRS Schedule Estimate versus Additional Resource Usage.

Strategies	Cross-Section Profile	Construction Window	Schedule Estimate Versus Additional Resource Usage							
			Ordinary Usage		5%		15%		25%	
			Closures	Days	Closures	Days	Closures	Days	Closures	Days
PCCP	8 inches	Nighttime	142.00	142.00	136.00	136.00	118.00	118.00	113.00	113.00
		Weekend	6.88	15.76	6.55	14.99	5.98	13.69	5.50	12.59
		Extended	3.13	25.04	2.98	23.81	2.72	21.75	2.50	20.00
	12 inches with 6 inches ACB	Nighttime	227.14	227.14	216.32	216.32	197.51	197.51	181.71	181.71
		Weekend	20.06	47.17	19.41	44.91	17.91	41.01	16.48	37.74
		Extended	6.83	54.64	6.51	52.05	5.94	47.51	5.46	43.70
ACP	6 inches (3x2 lift)	Nighttime	63.32	63.32	60.30	60.30	55.06	55.06	50.66	50.66
		Weekend	5.65	12.94	5.39	12.34	5.09	11.66	5.08	11.63
		Extended	1.06	7.42	1.01	7.07	0.95	6.65	0.95	6.65
MACO	6 inches	Nighttime	126.24	126.24	120.25	120.25	109.82	109.82	101.06	101.06
		Weekend	17.92	41.04	17.07	39.09	15.67	35.88	14.77	33.82
		Extended	13.16	39.48	12.53	37.59	11.45	34.35	10.80	32.40

The simulation shows that the duration of a project is shortened as the contractor uses more resources. The following shows a brief project overview of each strategy and summarizes all the assumptions made in conducting the schedule estimates.

- Portland Cement Concrete Pavement (PCCP) strategy is based on the Interstate 15 Devore Project where the project scope was to rebuild a 10.7 lane-mile stretch of badly damaged concrete truck lanes (project size: \$18 million).
- Asphalt Concrete Pavement (ACP) strategy is based on Interstate 710 Long Beach Project where the project scope was to rehabilitate approximately 16.4 lane-mile of a six-lane highway segment (project size: \$16.7 million).
- Milling and Asphalt Concrete Overlay (MACO) strategy is based on Interstate 15 Baker Project where the project scope was to rehabilitate an aging 43.5 lane-mile stretch of two lanes (project size: \$20 million).
- Construction window and lane closure tactics: A sequential single lane closure with 4-hour curing time was assumed for a nighttime construction window. A concurrent double lane closure with 12-hour curing time was assumed for weekend (55-hour) and extended (24/7) construction windows.

4 CONTRACTOR'S COST GROWTH VERSUS RESOURCES

To estimate the cost growth rates of shortening construction duration with more resources, the unit price (hourly rate) information of all the major resources was needed. Such information can be found in publicly accessible publications titled *Labor Surcharge and Equipment Rental Rates* by California Department of Transportation (Caltrans 2008). Caltrans updates the publication annually and revises changes to fuel costs, interest rates, producers' price index, sales tax, and freight rates. The following (hourly) unit prices of major resources were determined based on this publication:

- Truck: \$75.57 with overtime rate of 0.83
- Paver: \$132.79 with overtime rate of 0.83
- Milling machine: \$362.59 with overtime rate of 0.87

- Batch plant: \$615 with over time rate of 0.56 (\$6.25/tonne).

These four are major resources used by CA4PRS simulations. The unit prices include the labor costs required to provide the above listed items. The labor surcharge compensates the contractor for statutory payroll items including workers' compensation, social security, fringe benefits, federal unemployment, state unemployment, and state training taxes (Caltrans 2008). The published surcharge rates for year 2008 were 12% for regular time and 11% for overtime. Multiple shift hours are paid at the same rate as over-time hours. The unit prices, however, do not include the operator costs of equipment due to the lack of such data.

$$\begin{aligned} \text{Contractor's expected cost growth} = & \text{unit price (\$/hour)} \times \text{number of additional resources} \\ & \times \text{labor surcharge rate} \times \text{working hours per day} \times \text{days needed to complete the project} \\ & \times \text{overtime rate} \times \text{number of shifts} \times \text{overhead cost (15\%)} \end{aligned} \quad (2)$$

Contractors' additional cost growth rates were quantified based on Equation (2). Table 2 contains the dependent (cost) and independent (schedule) variables used for the regression analysis, with three different resource usage levels.

Table 2: Contractor's Additional Cost Growth on Extra Resource Commitments.

Strategies	Cross-Section Profile	Construction Window	Time-Cost Tradeoff versus Additional Resource Usage					
			5%		15%		25%	
			Schedule Compression	Cost Growth	Schedule Compression	Cost Growth	Schedule Compression	Cost Growth
PCCP	8 inches	Nighttime	4.23	0.38	16.90	1.14	20.42	1.90
		Weekend	0.01	0.59	13.13	1.01	20.11	1.43
		Extended (24/7)	4.90	0.64	13.14	1.29	20.00	1.52
	12 inches with 6 inches ACB	Nighttime	4.76	0.41	13.04	1.17	20.00	1.89
		Weekend	4.79	0.53	13.05	1.30	19.99	1.41
		Extended (24/7)	4.74	0.70	13.05	1.47	20.02	1.72
ACP	6 inches (3x2 lift)	Nighttime	4.76	0.40	13.04	1.20	19.99	2.00
		Weekend	4.64	0.40	9.89	1.20	10.12	1.99
		Extended (24/7)	4.72	0.32	10.38	1.12	0.00	1.78
MACO	6 inches	Nighttime	4.74	1.97	13.00	5.92	19.95	9.87
		Weekend	4.75	2.31	12.57	6.92	17.59	11.54
		Extended (24/7)	4.79	2.29	12.99	6.57	17.93	11.29

5 REGRESSION ANALYSIS

A well-known trade-off effect exists between construction cost and schedule. As Figure 2 shows, there is a normal point beyond the tradeoff between cost and schedule. For example, to shorten the duration of a project by as much as ΔT (from t_0 to t_1), a contractor would need to make an additional cost commitment of ΔC (from c_0 to c_1). The additional cost increase for shortening construction time involves a direct cost increase covering the use of (1) extra crews (regular plus overtime) and equipment, (2) faster-setting materials, and (3) adoption of methods to expedite delivery of construction materials.

Meanwhile, a delay in the project schedule from the normal point also increases the project cost due largely to increased indirect costs, such as office overhead, overtime payments, running rental equipment longer than originally contracted, etc. (Plummer et al. 1993).

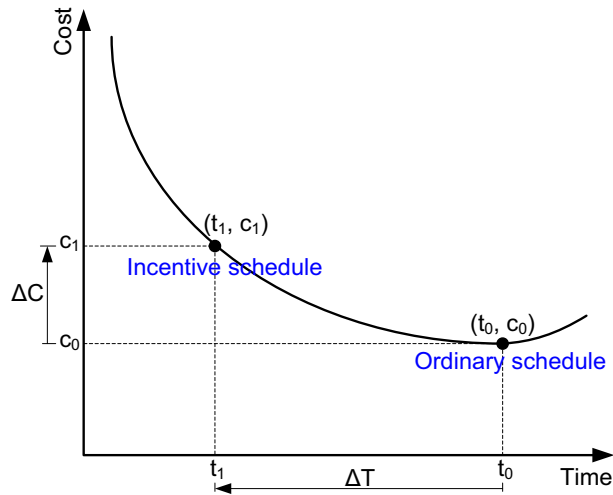


Figure 2: Theoretical time-cost tradeoff curve (adapted from Shr and Chen 2003)

Figure 3, which draws on the regression data in Table 2, confirms that contractors' cost growth as a function of reduced construction times can be projected using the following quadratic equation, which shows a strong tradeoff relationship between schedule and cost.

$$Cost = \beta_0 + \beta_1(Time) + \beta_2(Time)^2 \tag{3}$$

A R-squared value of 0.627 showing a very strong fit indicates that schedule compression begets an increase in project cost.

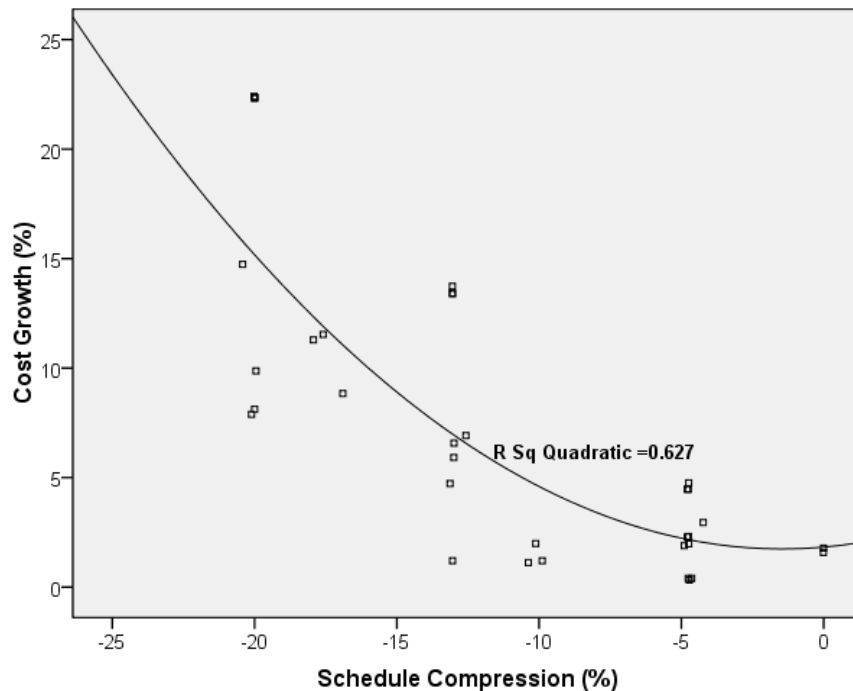


Figure 3: Contractor's time-cost tradeoff curve

Table 3 shows that the quadratic equation of contractors' cost growth rate is adequate (F-ratio = 26.005, significant at .001 level). Since all three coefficients are significant, the following regression equation for determining the lower bound of incentives is generated.

$$\text{Cost} = 1.828 + .114(\text{time}) + .039(\text{time})^2 \tag{4}$$

Table 3: Summary of Regression Analysis Results.

Model	Coefficient	Std. Error	Beta	t-value
Intercept	1.828	2.207		.828**
Time	.114	.469	.115	.244*
Time·Time	.039	.020	.903	1.917**
R²: 0.627 F ratio: 26.005***				

- * p<0.05, ** p<0.01, *** p<0.001
- The F-ratio of 26.005 is significant at level .001, which suggests that the regression equation is adequate.
- The R-squared value of 0.627 indicates a strong reasonable fit between time and cost.

6 EQUATION DERIVATION

By performing a regression analysis, the coefficients β_0 , β_1 , and β_2 were determined. From Figure 2, it is seen that contractors would require committing extra costs by ΔC (i.e., $c_0 - c_1$) to shorten the duration by ΔT (from t_0 to t_1). From Equation (3), a time function can be defined as follows:

$$f = \beta_0 + \beta_1 t + \beta_2 t^2 \tag{5}$$

Since the contractor's additional cost increase is expressed as a function of shortening time by ΔT , the following relationship can be derived from Figure 2:

$$\begin{aligned} \text{CAC} (\Delta C) &= f(t_1) - f(t_0) = f(t_1) - f(t_1 + \Delta T) \\ &\text{where, } t_0 = t_1 + \Delta T \end{aligned} \tag{6}$$

The following equation is derived by combining Equations (5) and (6):

$$\Delta C \text{ in total} = - \Delta T (2 \beta_2 t_1 + \beta_1 + \beta_2 \Delta T) \tag{7}$$

The negative sign means that cost decreases as time increases. In Equation (7), the symbol ΔT represents the difference in the number of days necessary to complete the project using conventional and incentive schedules. In other words, ΔT reflects the agency goal of schedule reduction. The symbol t_1 represents days necessary to complete the project by using an incentive schedule.

To convert the total extra cost increase to a daily basis, Equation (7) needs to be divided by the number of days saved (i.e., ΔT), which cancels out ΔT . Thus, the contractor's daily additional cost growth rate equals $2 \beta_2 t_1 + \beta_1 + \beta_2 \Delta T$.

Based on coefficients generated through the regression analysis, the following equations are derived to predict the level of the CAC (Contractor's Additional Cost) to the original contract amount:

$$\begin{aligned} \Delta C &= 0.114 + 0.078t_1 + 0.039\Delta T \text{ for roadway renewal projects} \\ &\text{where, } t_1 = t_0 - \Delta T \end{aligned} \tag{8}$$

Using the definition of t_1 , the final equation is derived:

$$\Delta C = 0.114 + 0.078t_0 - 0.039\Delta T \quad (9)$$

As previously stated, the daily incentive amount should range from an increase in the contractor's daily additional cost to the portion of daily road user cost savings. In symbols,

$$0.114 + 0.078t_0 - 0.039\Delta T \leq \text{Daily I/D} \leq \text{Discounted total savings} \quad (10)$$

7 PRACTICAL APPLICATION OF MODEL: A CASE STUDY

The quantitative model of Equation (9) was applied to a long-life I/D highway rehabilitation project, I-15 Devore Project, to test the robustness of the model in estimating the I/D lower bound.

The scope of I-15 Devore project (Caltrans project ID: EA 0A4234), which was selected as an example of the proposed model, was the rehabilitation of a heavily trafficked 2.67-mile stretch of badly damaged concrete truck lanes on I-15 in Devore in Southern California. The goal of applying the model is to determine the realistic I/D lower bound of Equation (10) and to compare this value with the actual I/D amount in order to examine if the agency applied a reasonable I/D amount to the project. The following list includes key information about the rehabilitation project:

- Project size : approximately \$18 million;
- Lane-miles to be rebuilt: 10.7 lane-miles;
- Construction window: extended weekday closures with around-the-clock operations;
- Lane closure scheme: concurrent double-lane closure with counter-flow traffic;
- Cross-section design: 11.4-in doweled slabs of Type III Portland concrete cement and a 5.9-in asphalt concrete (AR-8000 binder) base;
- AADT (Annual Average Daily Traffic): approximately 100,000 vehicles; and
- Percentage of trucks at the construction work zone: 10%.

Given the project's scope, pavement design, and construction working methods, the agency estimated that the project would require 7.9 72-hour weekday closures (24 working days) with a conventional contracting strategy and 6.6 closures (20 working days) in an I/D contracting strategy. The conventional schedule was estimated on the basis of competitive contractors' average resource usage levels, average resource capacity, and average labor productivity. The incentive schedule reflects an accelerated construction schedule that commits additional resources (15% more). Labor productivity for the incentive schedule was assumed to be equivalent to that of the conventional schedule. Therefore, four working days (1.3 closures) is the estimated maximum probable number of days that I/D use can eliminate.

According to the agency's calculation, the estimated total saving to road users was estimated to be \$175,151, given this project's AADT (100,000) and percentage of trucks (10%). The expected savings in agency cost by completing the project four days early was estimated to be \$68,400.

Based on the maximum probable number of days that I/D use could eliminate, ΔT , schedule compression rate, is set to -0.166 (16.6% reduction of t_0). The contractor's daily additional cost growth rate (ΔC) is estimated as follows using Equation (9):

$$0.114 + 0.078t_0 - 0.039\Delta T = 0.114 + 0.078(1.000) + 0.039(0.166) = 0.198\% = \$35,640/\text{day}$$

This analysis reveals that the project is an appropriate one for an I/D provision because the estimated lower bound is smaller than the total time value savings in both the daily- and closure-based measurements.

Table 4 shows the lower and upper bounds for determining the most economical I/D amount for the given project. Most agencies would not want to use an amount equivalent to the total time value savings (upper bound) due to budget constraints. It would also be ineffective to set the same amount of total time

value savings as the upper limit even if the agency has an adequate budget for an incentive payment. The model developed in this study provides a reasonable range-based estimate by establishing the I/D lower bound.

Table 4: Lower and Upper Bounds of I/D before Application of a Discount Rate.

	ΔC	Savings to road users	Savings to the agency	Total savings
Daily I/D	\$35,640	\$175,151	\$68,400	\$243,551
Closure I/D	\$106,920	\$525,453	\$205,200	\$730,653

The maximum incentive amount in this range is within 5% of the agency's budget for this project. When Caltrans actually implemented this I/D project in 2004, the agency used a daily incentive bonus of \$75,000, an acceptable (at 70% discount) amount that can properly motivate the contractor to accomplish an early project completion.

8 CONCLUSIONS

This study has introduced a quantitative model for use in establishing the I/D lower bound, which is an estimate for the contractor's additional costs required for expediting the construction in order to meet an accelerated I/D schedule. The proposed model can help transportation agency engineers and decision-makers make better-informed decisions and allocate more reliable, realistic incentives when they consider the implementation of an incentive/disincentive provision.

The current model presented in this study forms the basis for a future study to develop a decision-support computer model for determining the most realistic I/D amounts by integrating three crucial components such as schedule, total time value savings to motorists and to agencies, and contractors' expected additional cost growth. It is recommended that following areas be addressed in the future study to fine-tune the proposed model's capabilities:

- Expand the model to establish the I/D upper bound as well as the lower bound.
- Expand the model to cover other project types, such as bridges and capacity-added projects. Doing so will enhance the model's analysis capability and give contracting agencies a wider choice of construction strategies.
- Provide point-based estimates of I/D amounts by considering *level of service* (LOS), which indicate the levels of traffic disruption to motorists.

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