

## INPUT DATA MANAGEMENT METHODOLOGY FOR DISCRETE EVENT SIMULATION

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### ABSTRACT

Input Data Management (IDM) is a time consuming and costly process for Discrete Event Simulation (DES) projects. In this paper, a methodology for IDM in DES projects is described. The approach is to use a methodology to identify and collect data, then use an IDM software to extract and process the data. The IDM software will structure and present the data in Core Manufacturing Simulation Data (CMSD) format, which is aimed to be a standard data format for any DES software. The IDM methodology was previously developed and tested by Chalmers University of Technology in a case study in the automotive industry. This paper presents a second test implementation in a project at the National Institute of Standards and Technology (NIST) in collaboration with an aerospace industry partner.

### 1 INTRODUCTION

Discrete Event Simulation (DES) has proved itself to be an effective tool for complex processes analysis (Ericsson 2005; Banks et al. 2000). The drawback of using DES is the effort required and costs spent on processing the input data from various data sources to ensure valid simulation results. Large amount of time in a DES project is needed for gathering and extracting data (Skoogh and Johansson 2007). Most of the time, the needed information can be found in various Information Technology systems (IT-systems) in the companies. However, data is usually not in the right format required for DES and IT-systems do not have a standardized way of communicating with each other. This makes it hard to integrate several IT-systems and DES software and hence customized interfaces for exchanging information often need to be developed. A reusable, neutral, standardized interface should help reduce the effort and cost related to Input Data Management (IDM) in DES projects (Johansson et al. 2007).

Researchers at the National Institute of Standards and Technology (NIST) have developed the Core Manufacturing Simulation Data (CMSD) specification (SISO 2009) to create a neutral format between common production software applications and DES tools. The concept has already been tested in pilot implementations in some case studies (Heilala et al. 2008, Johansson, and Zachrisson 2006, Johansson et al. 2007). For example, the CMSD was used to generate input data that can be reused for DES models developed using both Enterprise Dynamics (ED) and Plant Simulation (Johansson et al. 2007).

The Generic Data Management Tool (GDM-Tool) has been developed at Chalmers University of Technology (Chalmers) to help structure input data and reduce the time needed for extracting the data from various data sources. The GDM-Tool makes it possible to reuse connections to databases and the pre-configured data from the prior simulation input data. It can also write data into the CMSD format if needed (Skoogh 2009, Balderud and Olofsson 2008).

Our industrial partner, in the context of this paper, often experiences disturbances in production and material handling processes where parts are missing or lost. They need to spend time searching for the missing parts, and sometimes need to reorder the lost parts. This problem causes delays in the manufacturing processes and gets even more complicated by the global supply chain. To minimize the disturbances, the industrial partner is investigating potential investments in new tracking technology. To support the decision making for the investment, a DES model is developed and used to analyze the different scenarios. Input data for the simulation model is needed from many different production planning and control systems within the company.

To manage all the input data needed for the DES model, a methodology for the IDM has been described. The methodology involves how to handle the input data with a structured methodology, using the GDM-Tool and CMSD, as well as the relationships between them. The GDM-Tool processes the data, identifies distribution functions for the data set, and converts the data to CMSD format. The CMSD provides a data specification for efficient exchange of manufacturing life-cycle data in a simulation environment. Once the data is generated in CMSD format, it can be re-used as input for the different DES software.

The aim of this paper is to make a test implementation of an IDM methodology, which was previously developed and successfully tested in a case study in the automotive industry (Skoogh 2009). Each module in the methodology has been developed and implemented in various projects by researchers from NIST and Chalmers (Johansson et al. 2007, Skoogh and Johansson 2008, Balderud and Olofsson 2008, SISO 2009).

The methodology is introduced in section 2. A prototype implementation with our industrial partner in aerospace industry is discussed in section 3. Discussion and a summary of future work are presented in section 4.

## 2 METHODOLOGY FOR IDM

The proposed methodology (Skoogh 2009) includes the input data collection, the GDM-Tool, CMSD, and DES modules as shown in Figure 1. Data is first identified, located, and collected. Simultaneously, the connection between the different data sources and the GDM-Tool is being set up. The GDM-Tool has several plug-ins to process data including deleting and adding data elements, identifying distribution functions for the data set, and writing the data to CMSD format. By using the GDM-Tool, it is possible to reuse the same data for other DES projects within the same company, for example, if the connections to the databases are already in place from the last project then the GDM-Tool will need only to execute the same sequence of plug-ins or add new data for the new project. Once the data has been generated in CMSD format, it can be reused as input for any DES software within the company. More details for each module are discussed in the following subsections.



Figure 1: Overview of proposed methodology for IDM

### 2.1 Discrete Event Simulation

A DES model can be used to analyze what-if scenarios for a real world problem and provide valuable information for decision makers. For example, with a DES model of a manufacturing system, the changing requirements from new production equipment, new layout for a factory, or a new transport system can be evaluated before the investment is made. Bottleneck analysis can also be performed. A DES model can give the answer where the bottleneck of the system is located at specific times (Roser et al. 2001). The results from the simulation will be very similar for the real system, if the model is validated correctly (Banks et al. 2000).

To increase the chance of having a successful DES project, several activities need to be conducted. Banks et al. (2000) describes a methodology similar to the one shown in Figure 2. The main difference is higher detail in the startup and ending phases of the project. The framework has also been discussed in detail and applied in a DES Master Thesis in Sweden (Bengtsson and Palander 2007).

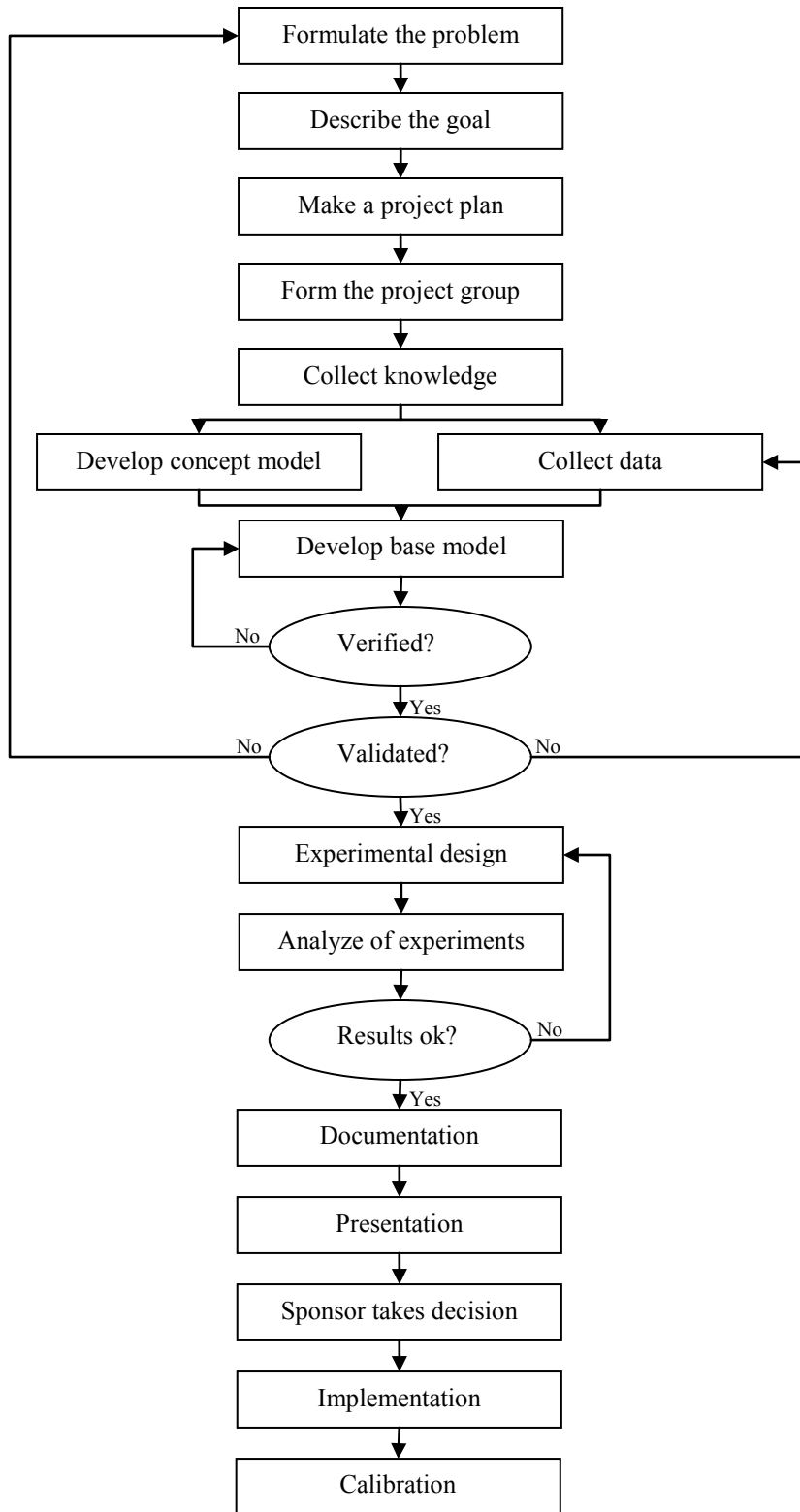


Figure 2: Overview framework for simulation project

In a DES project, it is very important to fully understand the problem and document it together with how the modeled system works with complete logic. It is vital to have the sponsor to agree on the problem to solve and goal of the project, before starting to develop the model. The main tasks include formulating the problem, describing the goal, and collecting knowledge and data.

The input data step (“collect data” in Figure 2) is critical for a DES model to be useful. If the input data is not correct, the results will not be useful; garbage in will only have garbage out no matter how fancy the model is. Data collection is a time-consuming effort. In general, around 31 % of the simulation project time (Skoogh and Johansson 2007) is spent on data collection. If this percentage could be lowered, it would be possible to decrease the cost for DES projects. A major part of the total simulation project time is spent on addressing interoperability problems due to the fact that data is not stored in the right format and that it is time consuming to extract the data (Skoogh and Johansson 2007; Johansson et al. 2007).

## 2.2 Input Data Collection

The framework presented in Figure 2 is insufficiently detailed with regard to the data collection effort in a DES project. Skoogh and Johansson (2008) earlier developed a data input processing methodology for DES projects. The methodology consists of the following 13 activities:

- Identify and define relevant parameters
- Specify accuracy requirements
- Identify available data
- Choose methods for gathering of not available data
- Will all specified data be found?
- Create data sheet
- Compile available data
- Gather non available data
- Prepare statistical or empirical representation
- Sufficient representation?
- Validate data representations
- Validated?
- Finish final documentation

The goal of the methodology is to reduce the time and effort in data collection and the subsequent processing effort required of the input data that contribute to the higher cost for a DES project. For details about the methodology, please refer to the paper by Skoogh and Johansson (2008).

## 2.3 The GDM-Tool

In an effort to reduce the time needed to develop DES models by decreasing the time for IDM, Chalmers and NIST have started to develop an expandable software-based architecture for generic data management. The effort is still on going with pilot implementations and improvements of the first version of the GDM-tool initially developed by Balderud and Olofsson (2008). The GDM-Tool is aimed to link production data stored in different IT-systems at companies into the DES models and convert the data according to the CMSD data structures and specifications. The software works by associating a sequence of small plug-ins together for execution. A typical sequence is extracting the data, processing it, writing it in CMSD data structures, and then outputting the data; as shown in Figure 3.

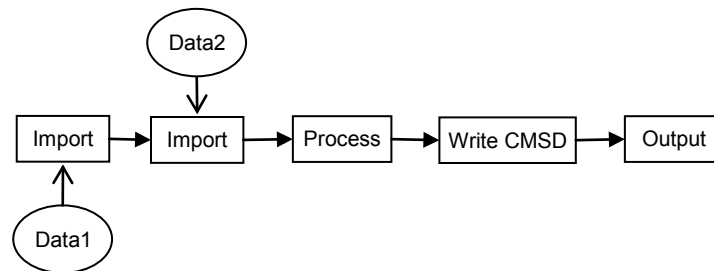


Figure 3: Overview of the plug-in structure with a typical sequence of Plug-ins

The plug-in based architecture in the software makes it flexible and easy to maintain. The goal is to have an extensive library with plug-ins enabling an easy to use interface that does not require the user to have programming skills in order to operate the software in the future. The GDM-Tool can view the processed data in various ways using graphical user interfaces.

As of the time of writing this paper, there are 22 default plug-ins developed with basic data processing, statistical functionality, and CMSD output. It currently can identify and fit data using the following distribution functions:

- Exponential
- Gamma
- Lognormal
- Weibull

The distribution identification is based on Maximum Likelihood Estimation, Kolmogorov-Smirnov test statistics, and Calculation of P-value which are all proven statistical methods. Manual choice based on P-value against P-value plots of the data can be also used to identify a distribution.

The CMSD output is implemented by using an internal function called Tags in the GDM-Tool that is similar to a label. The Tags have all the information about each data element and where it should be placed in the CMSD structure. The generation of the XML files according to the CMSD structure is done by using the information in the Tags (Balderud and Olofsson 2008).

## **2.4 Core Manufacturing Simulation Data**

Information management problems affect many aspects of manufacturing operations, but they are a particular hindrance to the creation and reuse of manufacturing simulations. NIST researchers, in collaboration with industrial partners, have been working on a standards development effort for CMSD (SISO 2009) under the guidelines, policies, and procedures of the Simulation Interoperability Standards Organization (SISO 2008).

The CMSD specification describes a CMSD information model using the Unified Modeling Language (UML) (UML 2009). The primary objective of this information model is to provide a data specification for efficient exchange of manufacturing life-cycle data in a simulation environment. The objective leads to:

- Foster the development and use of simulations in manufacturing operations
- Facilitate data exchange between simulation and other manufacturing software applications
- Enable and facilitate better testing and evaluation of manufacturing software
- Increase manufacturing application interoperability.

The CMSD information model addresses issues related to information management and manufacturing simulation development and provides a means to define information about many kinds of manufacturing objects. It facilitates the exchange of information between manufacturing-oriented simulations and other applications in manufacturing domains such as process planning, scheduling, inventory management, production management, and plant layout. The information model is not intended to be an all-inclusive definition of either the entire manufacturing domain or simulation domain. The model describes the essential or core entities in the manufacturing domain and the relationships between those entities needed to create manufacturing-oriented simulations.

The CMSD information model's UML representation has been organized using packages. UML packages, depicted as file folders, are UML constructs that can be used to organize model elements into groups. The CMSD information model consists of the following major UML packages:

- Layout
- Part Information
- Support
- Resource Information
- Production Operations
- Production Planning.

For more information and detailed definition about CMSD, see the referred article (SISO 2009).

### 3 TEST IMPLEMENTATION IN AEROSPACE INDUSTRY

#### 3.1 Project Description

The industrial corporation has experienced disturbances in production due to parts getting misplaced or even lost upon delivery to their intended destinations. Large quantities of parts are handled on the factory floor on a daily basis and hence missing and lost parts can cause big problems to production schedules. The company is considering investing in new tracking equipment to obtain better tracking and control of parts within their processes. To assess the viability and business case of the new tracking equipment, a DES model is being built to aid the decision-making on how to tackle this problem with missing and lost parts. For input data for the DES model, the company has various manufacturing information, in varying format, stored in numerous databases within their organizations. To prepare the input data for the DES model, extraction and processing of the relevant manufacturing information from these databases will be required. This IDM will be both time-consuming and work-intensive. However, the process is required every time data is updated in the database.

Another purpose of the project is to evaluate if CMSD can help bridge the IT-systems, databases, and the simulation together and ease the effort with extracting and handling large amounts of data. The evaluation will be conducted by using CMSD format as input data to a simulation model. The model is developed in Arena (Bapat and Swets 2000) and represents the parts delivery and material handling processes at one section of the factory. The modeling result will be used for analyzing whether it is economically justifiable to invest in new identification and tracking technology for the processes.

Arena from Rockwell Automation was chosen as the software for the baseline simulation model. Arena's capability to handle Visual Basic for Applications (VBA) code simplifies the process of reading in the Extensible Markup Language (XML) document. The CMSD allows XML as the output structure. Use of the tools that are provided in Microsoft .NET Framework (Microsoft 2009) shortens the time needed to develop the CMSD interface in Arena. Other DES software with XML reading capabilities could also be used in this project.

This project is a continuation of earlier work done (Johansson and Zachrisson 2006; Johansson et al. 2007; Heilala et al. 2008; Riddick and Lee 2008) in evaluating and testing the CMSD information model with real world production scenarios, in order to further developing and validating the CMSD standard developing efforts.

The GDM-Tool together with the CMSD information model is used for structuring the input data for the simulation model. The approach is that the GDM-Tool is used for connecting to the databases, extracting the data, and reformatting the data according to the CMSD structures. An overview of the data flow diagram is presented in Figure 4.

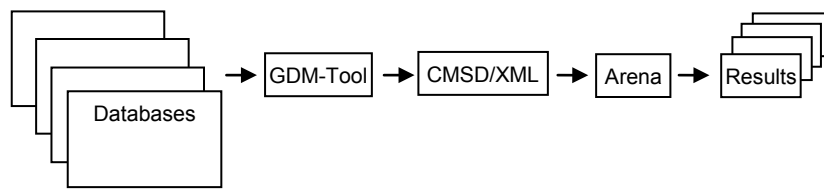


Figure 4: Prototype data flow diagram

#### 3.2 Data

By using the GDM-Tool to extract and process the data from the databases, it is easy to provide updated data with the latest production information for every simulation run. The current available production input data is in Microsoft Excel (Excel) format and needs to be processed before it can be used in the Arena model. The input data needed to be mapped into the CMSD structures for use in the Arena model includes:

- Arrival rates of different orders at the delivery locations
- Percentages for missing parts, lost parts, and parts found
- Times for searching missing parts
- Times for declaring missing parts as lost part after some time has been spent in searching for them
- Travel time for parts

The work with identifying and collecting the required data for the simulation model is being carried out by the industrial partner of NIST. This is done through interviewing key personnel working in the processes, accessing and assessing the data in databases, and determining the data format suitable for the GDM-Tool.

### 3.3 Simulation Logic

Due to the fact that there are a lot of human factors that play in the search process of lost products, it is very complicated to model it. For example, how can one formulate the search logic for products in the shop floor? The approach discussed in this paper focuses on events after the parts had been delivered to their delivery location. To include only the activities that occur after the mechanics is starting to locate the part and until it is used. The model uses estimated data to model the search time. No consideration is taken for where the search has been conducted; the search time itself is the only factor considered in the logic. The advantage of this approach is that the search logic becomes easier to handle. The challenge is to find good distributions to model the search time. This approach satisfies the objective of the industrial partner.

There are many different scenarios to handle when a part is getting misplaced or lost in the process. A simplified version of simulation logic is shown in Figure 5. The logic gives three scenarios for a required part. In the first scenario, it can be delivered on time at the right place. This is the normal scenario that would cause no delay for the production. The second scenario is that the part is misplaced, resources are needed to search for it, but the part can be found within a specified time. The last scenario is that the part is misplaced and could be not found in a declared time limit, the part is declared lost and needs to be reordered.

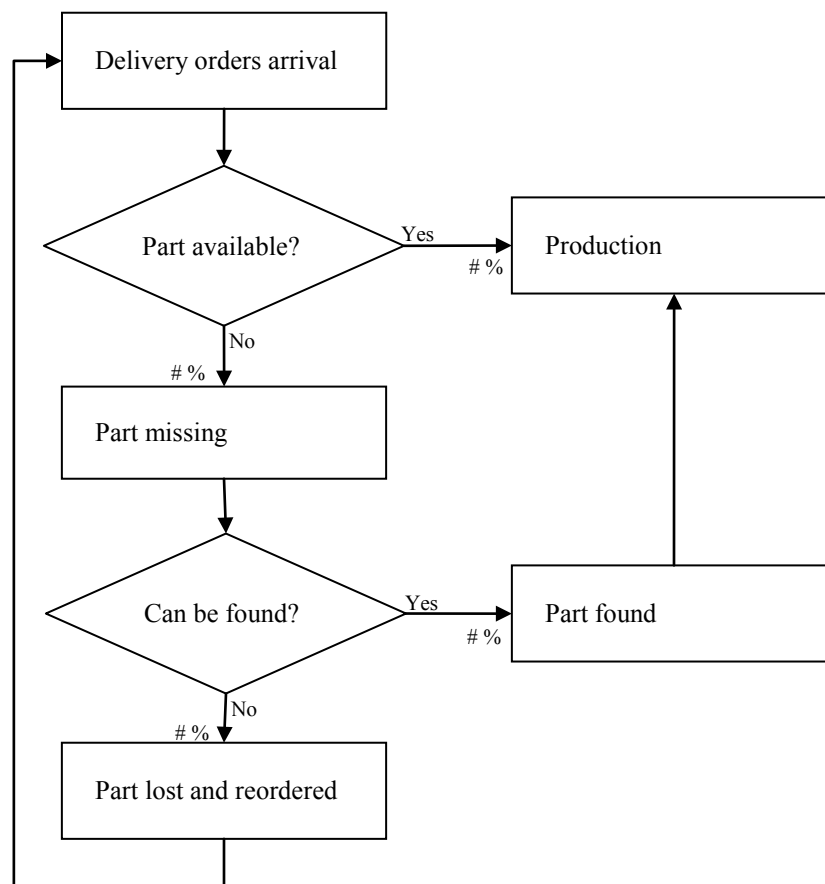


Figure 5: Schematic figure of search logic for different scenarios

### 3.4 Simulation Output Result

The result of the simulation is displayed in real time during the execution of the Arena model; Figure 6 presents a sample simulation output. The focus is on presenting the results using the industrial partner’s local vocabulary to describe the output rather than a general description. The simulation can run for years with the data and assumptions representative of the process model, but the results show the total statistics for a period, in this case one month. It gives an overview on how many orders have been handled in the simulation run and how successful the deliveries have been. It also gives the statistics on how many products have been missing and lost, and what affects that has had on delays within the factory.

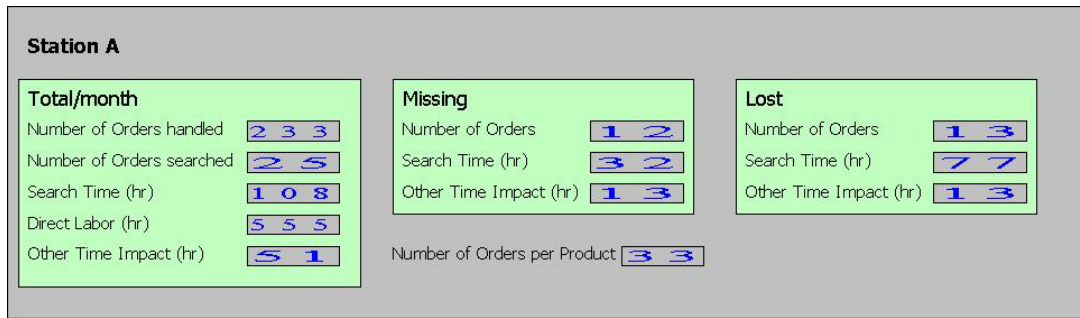


Figure 6: Sample output from the DES Arena model

Results on a monthly basis in the statistics are also provided in an Excel spreadsheet that enables further processing of the output data. Excel also gives availability to customize the results further with graphs. An example from the result in Excel is shown in Figure 7.

<b>Non Tracking Technology</b>	Total	Missing/Found	Orders Lost/Re-order Parts
<b>Delivery station A</b>			
Total orders/month	233	12	13
Total orders/year			
Search Time (hrs)	108	32	77
Direct Labor (hrs)	555		
Other Time Impact (hr)	51	13	13

Figure 7: Sample output from the DES Arena model in Excel

Both the Arena and the Excel report give the same results and data, but Arena displays only the current data for the simulation time while Excel stores results from specified time intervals. That is why Excel is used when analyzing behavior over time in the simulation model.

#### 4 CONCLUSION AND FUTURE WORK

The methodology described and implemented in this paper addresses the problems related to input data for DES projects. The methodology is an integration of novel concepts, tools, and specifications such as input data collection methodology, GDM-Tool, CMSD and DES. The results so far showed that the methodology has a potential to decrease the time and cost related to IDM in DES projects.

The GDM-Tool is still under development for further enhancement of its capabilities. The current effort includes support for the whole CMSD specification and adding more plug-ins, as well as the integration with the methodology for IDM.

The IDM methodology will be further tested in the ongoing project at NIST in collaboration with the industrial partner from the aerospace industry. Future projects are in the pipeline for planning and execution at Chalmers and NIST. These projects provide further opportunity to test, evaluate, improve, and develop the IDM methodology, the GDM-Tool, and the CMSD specification.

#### 5 DISCLAIMER

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