

HOW THE EXPERTFIT® DISTRIBUTION-FITTING SOFTWARE CAN MAKE YOUR SIMULATION MODELS MORE VALID

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ABSTRACT

In this paper, we discuss the critical role of simulation input modeling in a successful simulation study. Two pitfalls in simulation input modeling are then presented and we explain how any analyst, regardless of their knowledge of statistics, can easily avoid these pitfalls through the use of the ExpertFit distribution-fitting software. We use a set of real-world data to demonstrate how the software automatically specifies and ranks probability distributions, and then tells the analyst whether the “best” candidate distribution is actually a good representation of the data. If no distribution provides a good fit, then ExpertFit can define an empirical distribution. In either case, the selected distribution is put into the proper format for direct input to the analyst’s simulation software.

1 THE ROLE OF SIMULATION INPUT MODELING IN A SUCCESSFUL SIMULATION STUDY

In this section we describe simulation input modeling and show the consequences of performing this critical activity improperly.

1.1 The Nature of Simulation Input Modeling

One of the most important activities in a successful simulation study is that of representing each source of system randomness by a probability distribution. For example in a manufacturing system, processing times, machine times to failure, and machine repair times should generally be modeled by probability distributions. If this critical activity is neglected, then one’s simulation results are quite likely to be erroneous and any conclusions drawn from the simulation study suspect – in other words, “garbage in, garbage out.”

In this paper, we use the phrase “simulation input modeling” to mean the process of choosing a probability distribution for each source of randomness for the system under study and of expressing this distribution in a form that can be used in the analyst’s choice of simulation software. In Sections 2 and 3 we discuss how an analyst can easily and accurately choose an appropriate probability distribution using the ExpertFit software. Section 4 discusses important features that have recently been added to ExpertFit.

1.2 Two Pitfalls in Simulation Input Modeling

We have identified a number of pitfalls that can undermine the success of a simulation study (see Law 2007). Two of these pitfalls that directly relate to simulation input modeling are discussed in the follow-

ing two sections [see our website www.averill-law.com (“ExpertFit Distribution-Fitting Software”) for a more comprehensive discussion of ExpertFit, in general].

1.2.1 Pitfall Number 1: Replacing a Distribution by its Mean

Simulation analysts have sometimes replaced an input probability distribution by its perceived mean in their simulation models. This practice may be caused by a lack of understanding of this issue on the part of the analyst or by lack of information on the actual form of the distribution (e.g., only an estimate of the mean of the distribution is available). Such a practice may produce completely erroneous simulation results, as is shown by the following example.

Consider a single-server queueing system (e.g., a manufacturing system consisting of a single machine tool) at which jobs arrive to be processed. Suppose that the mean interarrival time of jobs is 1 minute and that the mean service time is 0.99 minute. Suppose further that the interarrival times and service times each have an exponential distribution. Then it can be shown that the long-run average delay in queue is *approximately 98*. On the other hand, suppose we were to follow the dangerous practice of replacing each source of randomness with a constant value. If we assume that each interarrival time is *exactly* 1 minute and each service time is *exactly* 0.99 minute, *then each job is finished before the next arrives and no job ever waits in the queue!* The variability of the probability distributions, rather than just their means, has a significant effect on the congestion level in most queueing-type (e.g., manufacturing, service, and transportation) systems.

1.2.2 Pitfall Number 2: Using the Wrong Distribution

We have seen the importance of using a distribution to represent a source of randomness. However, as we will now see, the actual distribution used is also critical. It should be noted that many simulation practitioners and simulation books widely use normal input distributions, even though in our experience this distribution will *rarely* be appropriate to model a source of randomness such as service times.

Suppose for the queueing system in Section 1.2.1 that jobs have exponential interarrival times with a mean of 1 minute. We have 98 service times that have been collected from the system, but their underlying probability distribution is unknown. Using ExpertFit, we fit the best Weibull distribution and the best normal distribution (and others) to the observed service-time data. However, as shown by the analysis in Section 6.7 of Law (2007), the *Weibull distribution* actually provides the best overall model for the data.

We then made 100 independent simulation runs of length 10,000 delays of the system using *each* of the fitted distributions. The overall average delay in the queue (i.e., based on 1,000,000 delays) for the Weibull distribution was 2.69, which should be close to the average delay in queue for the actual system. On the other hand, the average delay in queue for the normal distribution was 3.31, corresponding to a *model output error of 23 percent*. It is interesting to see how poorly the normal distribution works, given that it is the most well-known distribution.

We will see in Section 2 how the use of ExpertFit makes choosing an appropriate probability distribution a quick and easy process.

1.3 Advantages of Using ExpertFit

With the assistance of ExpertFit, an analyst, regardless of their prior knowledge of statistics, can avoid the two pitfalls introduced above. When system data are available, a complete analysis with the package takes just minutes. The package identifies the “best” of the candidate probability distributions, and also tells the analyst whether the fitted distribution is good enough to actually use in the simulation model. If none of the candidate distributions provides an adequate fit, then ExpertFit can construct an empirical distribution. In either case, the selected distribution can be represented automatically in the analyst’s choice of simulation software. Appropriate probability distributions can also be selected when no system data are availa-

ble. For the important case of machine breakdowns, ExpertFit will specify time-to-failure and time-to-repair distributions that match the system's behavior, even if the machine is subject to blocking or starving.

2 USING EXPERTFIT WHEN SYSTEM DATA ARE AVAILABLE

We consider first the case where data are available for the source of randomness to be represented in the simulation model. Our goal is to give an overview of the capabilities of ExpertFit – a demo with a thorough discussion of program operation is available from the author.

We have designed ExpertFit based on our 33 years of research and experience in selecting simulation input distributions to be easy to use but without sacrificing technical correctness. The user interface employs four tabs that are typically used sequentially to perform an analysis. Furthermore, the options in each tab have default settings to promote ease of use. There are many illuminating graphs available and multiple distributions can be plotted on each.

There are two modes of operation that allow the analyst to configure ExpertFit to their particular needs. *Standard Mode* contains features sufficient for 95 percent of all analyses and focuses the user on those features that are really important. *Advanced Mode* contains numerous additional features for the sophisticated user.

ExpertFit has the most extensive documentation in the simulation industry, which includes 450 pages of context-sensitive help for *all* menus and *all* results tables/graphs, an online feature index and tutorials, and a user's guide with eight complete examples.

The first data-analysis tab has options for obtaining the data set and for displaying its characteristics. An analyst can read a data file, manually enter a data set, paste in a data set from the Clipboard, or import a data set from Excel. Once a data set is available, a number of graphical and tabular data summaries can be created, including histograms, sample statistics (e.g., mean, variance, skewness, etc.), and plots designed to assess the independence of the observations.

The data set we have chosen for this example consists of 856 ship-loading times, which were provided to us by a major oil company.

At the second tab distributions are fit to the data set. For the recommended automated-fitting option, ExpertFit fits distributions with a range starting at zero and also distributions whose lower endpoint was estimated from the data itself. These candidate models were then automatically evaluated and the results screen shown in Figure 1 was displayed.

ExpertFit fit and ranked 27 candidate models, with the three best-fitting models and their estimated parameters being displayed on the screen, along with their relative scores. The displayed scores are calculated using a proprietary evaluation scheme that is based on our 33 years of experience and research in this area, including the analysis of 35,000 computer-generated data sets. Results from the heuristics that we have found to be the best indicators of a good model fit are combined and the resulting numerical evaluation is normalized so that 100 indicates the best possible model and 0 indicates the worst possible model. These scores are *comparative* in nature and do not give an overall assessment of the quality of fit. ExpertFit provides a separate "Absolute Evaluation" of the quality of the representation provided by the best-ranked model. This Absolute Evaluation is critical because, perhaps, one third of all data sets are not well represented by a standard theoretical distribution. *Furthermore, ExpertFit is the only software package that provides such a definitive Absolute Evaluation.*

In Figure 1 we see that the log-logistic distribution (with a range starting at zero) is the best model for the ship-loading time data. Furthermore, the Absolute Evaluation is "Good," which indicates that this distribution is good enough to use in a simulation model. Although the log-logistic distribution may be unfamiliar to you, it occurs widely in practice and is easy to use in most simulation packages.

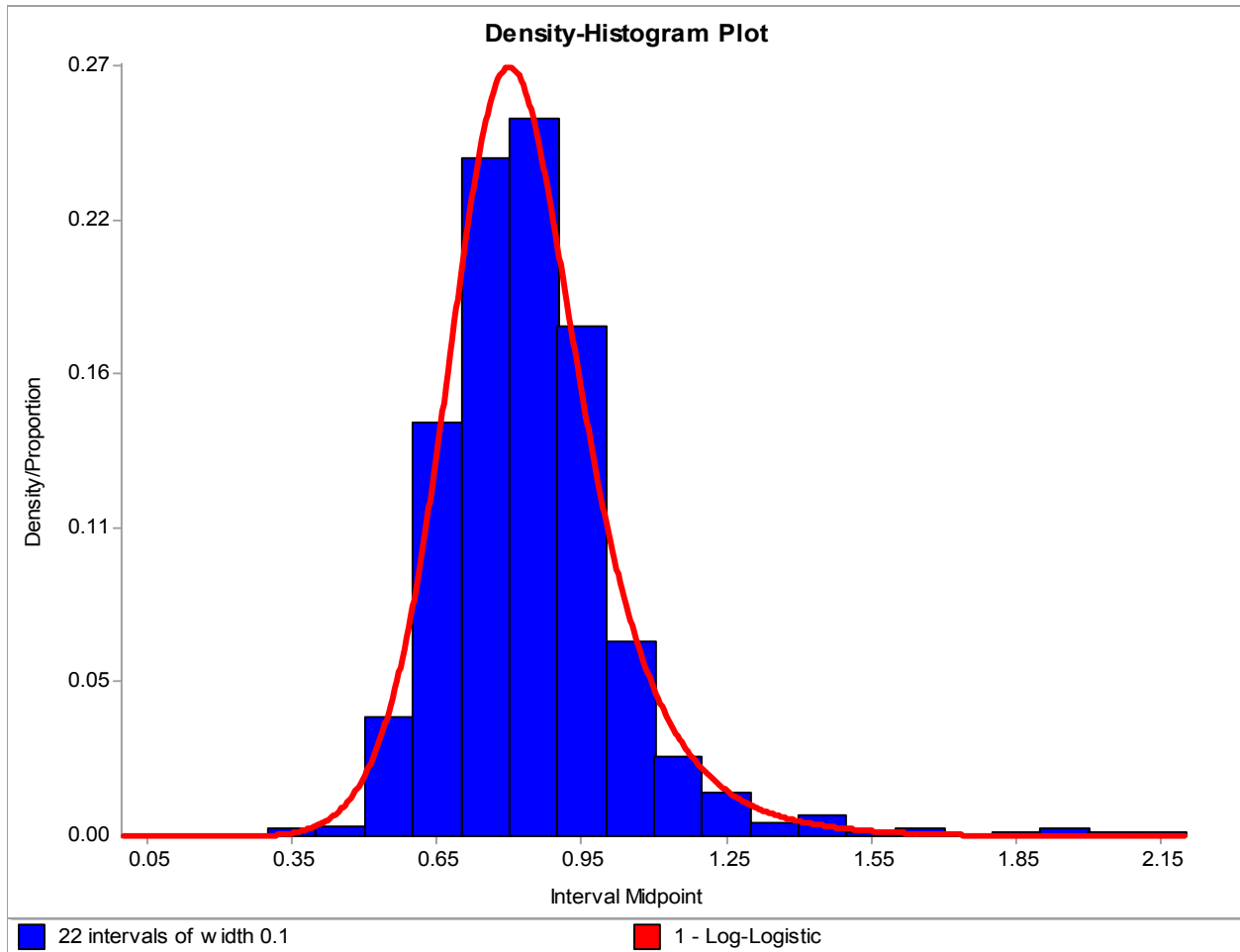


Figure 2: Density-histogram plot for the ship-loading time data

3 USING EXPERTFIT WHEN NO DATA ARE AVAILABLE

Sometimes a simulation analyst must model a source of randomness for which no system data are available. ExpertFit provides two types of analyses for this situation. A general task time (e.g., a service time) can be modeled in ExpertFit by using a triangular, lognormal, or Weibull distribution. In the case of a triangular distribution, the analyst typically specifies the distribution by giving subjective estimates of the minimum, maximum, and most-likely task times.

ExpertFit will also help the analyst specify time-to-failure and time-to-repair distributions for a machine that randomly breaks down. In this case, the analyst gives, for example, subjective estimates for the percentage of time that the machine is operational (e.g., 90 percent) and for the mean repair time.

4 NEW FEATURES IN EXPERTFIT

The following are important new features in Version 8 of ExpertFit:

- The fitting and ranking of probability distributions has been improved.
- An Absolute Evaluation has been added for discrete distributions.
- New plots have been added and existing ones improved.
- Support has been added for AnyLogic and Simio.

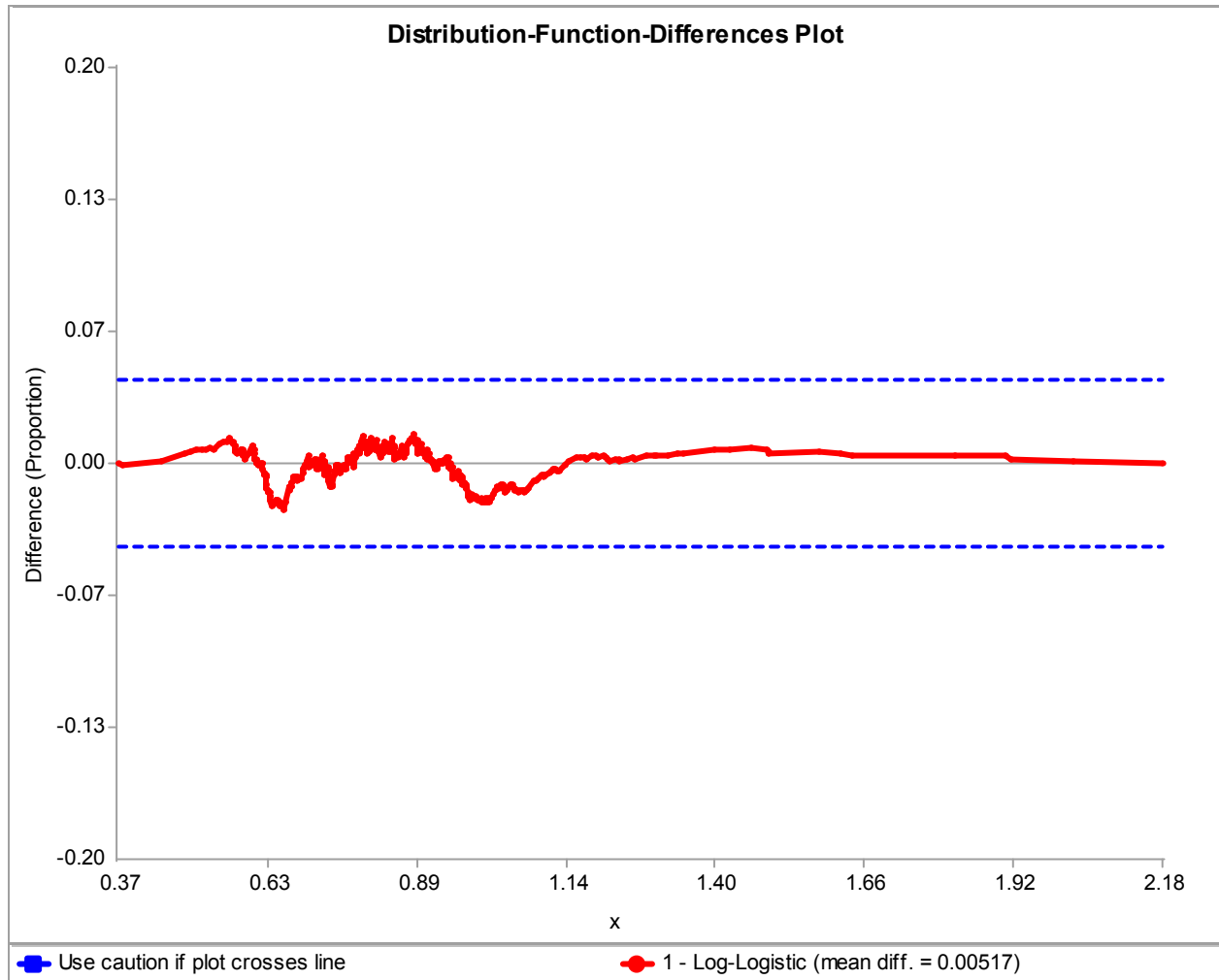


Figure 3: Distribution-Function-Differences Plot for the ship-loading time data

Simulation Software	Representation
ExtendSim	Distribution LogLogistic Scale 0.821990 Shape 8.840875 Location 0.000000
Flexsim	loglogistic(0.000000, 0.821990, 8.840875, <stream>)
ProModel	LogLogistic(8.840875, 0.821990, <stream>, 0.000000) (ExpertFit provides the LogLogistic generator as an add-in function.)
Simio	Random.LogLogistic(8.840875, 0.821990, <stream>)

Figure 4: Simulation-software representations for the log-logistic distribution

Simulation Software	Representation
Arena	CONT(0.0000,0.367360, 0.0152,0.548610, 0.2617,0.729860, 0.7103,0.911110, 0.9346,1.092360, 0.9766,1.273610, 0.9860,1.454860, 0.9930,1.636110, 0.9942,1.817360, 0.9977,1.998610, 1.0000,2.179860)
AutoMod	continuous(0.0000:0.367360,0.0152:0.548610,0.2617:0.729860, 0.7103:0.911110,0.9346:1.092360,0.9766:1.273610,0.9860:1.454860, 0.9930:1.636110,0.9942:1.817360,0.9977:1.998610,1.0000:2.179860)

Figure 5: Simulation-software representations for the empirical distribution function

5 SUMMARY

ExpertFit can help you develop more valid simulation models than if you use a standard statistical package, an input processor built into a simulation package, or hand calculations to determine input probability distributions. ExpertFit uses a sophisticated algorithm to determine the best-fitting distribution and, furthermore, has 40 built-in standard theoretical distributions and 30 different types of graphs. On the other hand, a typical simulation package might contain 10 to 20 distributions.

ExpertFit can represent most of its 40 distributions in 19 different simulation packages such as AnyLogic, Arena, AutoMod, ExtendSim, Flexsim, ProModel, Simio, and SIMUL8, *even though the distribution may not be explicitly available in the simulation package itself*.

Note that ExpertFit has *pioneered* virtually every major development in distribution-fitting software – first such product, first with automated fitting, first with an absolute evaluation for a distribution, first with batch mode, etc. Furthermore, certain advanced ExpertFit features were funded by contracts with Accenture, NIST, and Oak Ridge National Lab. ExpertFit is bundled with the Flexsim simulation software.

REFERENCE

Law, A. M. 2007. *Simulation Modeling & Analysis*. 4th ed. New York: McGraw-Hill, Inc.

AUTHOR BIOGRAPHY

AVERILL M. LAW is President of Averill M. Law & Associates, a company specializing in simulation seminars, simulation consulting, and software. He has been a simulation consultant to numerous organizations including Accenture, ARCO, Boeing, Booz Allen & Hamilton, Defense Modeling and Simulation Office, Federal Express, Hewlett-Packard, Jones Day (law firm), Kimberly-Clark, M&M Mars, Oak Ridge National Lab, 3M, Tropicana, U.S. Air Force, U.S. Army, U.S. Marine Corps, U.S. Navy, Verizon, and Xerox. He has presented more than 500 simulation short courses in 18 countries. He has written or coauthored numerous papers and books on simulation, operations research, statistics, and manufacturing including the book *Simulation Modeling and Analysis* that has more than 135,000 copies in print. He developed the ExpertFit® distribution-fitting software and also several videos on simulation modeling. He won the INFORMS Simulation Society Lifetime Professional Achievement Award for 2009. He has been the keynote speaker at simulation conferences worldwide. He wrote a regular column on simulation for *Industrial Engineering* magazine. He has been a tenured faculty member at the University of Wisconsin-Madison and the University of Arizona. He has a Ph.D. in industrial engineering and operations research from the University of California at Berkeley. His e-mail address is averill@simulation.ws and his website is www.averill-law.com.